

December 4, 2024

Dear Pembina Trails Community:

As promised, we are continuing to update you about the recent cyber security incident. We are committed to keeping our school community informed as we progress through restoring systems and investigating the impact. Our priorities remain minimizing impact on learning and safeguarding our student's and staff's information. We have engaged the right team of individuals to help us achieve these objectives.

We are grateful that through the resiliency of our staff and teachers who have risen to the occasion, we have kept our schools operating so that classes can continue. Their ingenuity has been nothing short of remarkable.

We also want to acknowledge the dedication of our IT teams who have been investigating the incident since the day it started. As we work to better understand what happened and uncover what information was involved, we recognize that such an investigation may take time, possibly weeks or months.

Over the coming days, and in line with our commitment to transparency, we will be setting up a dedicated page on our pembinatrails.ca website, where we will be sharing regular updates based on our findings. In the meantime, we will continue to provide updates through our community platform. Critical updates will also be communicated similarly.

Appreciating that this is a question we have received from many concerned parents and guardians over the last two days, we want to specifically reassure that we do not store financial information on our student information system, and any financial information for international students is stored on a distinct system that was not involved in this incident.

We thank you for your support and patience as our investigation continues and as we restore systems. We are confident that we will overcome this challenge together.

Respectfully,
Shelley Amos
Superintendent of Education/CEO
Pembina Trails School Division