

December 2, 2024

Dear Parents/Caregivers:

On the morning of December 2, 2024, our information technology team identified unusual activities within our network system. As a result, some of our systems, including phones, are offline. We immediately contacted third-party experts to investigate. Our investigation is ongoing, and we will provide further updates as we know more.

Our schools remain open and classes are continuing. For urgent communications, you may continue using Edsby and/or email your school directly.

We appreciate your patience as we work to resolve this and we sincerely regret any inconvenience.

Respectfully,
Shelley Amos
Superintendent of Education/CEO
Pembina Trails School Division